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# **PERFORMANCE OF API GATEWAY AND INTERNET BANKING I-B@ANK APPLICATION**

**PERIOD: 10/1/21 - 12/31/21**

**INTESA SANPAOLO ROMANIA**

**PUBLISHED: 1/14/22**

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# UP/DOWN TIME REPORTS

## UP/DOWN TIME REPORT API-GATEWAY

Date	Incidents
01/10/2021	Uptime: 99.95% Downtime: 0.05%
02/10/2021	Uptime: 100.00% Downtime: 0.00%
03/10/2021	Uptime: 100.00% Downtime: 0.00%
04/10/2021	Uptime: 100.00% Downtime: 0.00%
05/10/2021	Uptime: 100.00% Downtime: 0.00%
06/10/2021	Uptime: 100.00% Downtime: 0.00%
07/10/2021	Uptime: 100.00% Downtime: 0.00%
08/10/2021	Uptime: 100.00% Downtime: 0.00%
09/10/2021	Uptime: 100.00% Downtime: 0.00%
10/10/2021	Uptime: 100.00% Downtime: 0.00%
11/10/2021	Uptime: 100.00% Downtime: 0.00%
12/10/2021	Uptime: 100.00% Downtime: 0.00%
13/10/2021	Uptime: 100.00% Downtime: 0.00%
14/10/2021	Uptime: 100.00% Downtime: 0.00%
15/10/2021	Uptime: 100.00% Downtime: 0.00%
16/10/2021	Uptime: 100.00% Downtime: 0.00%
17/10/2021	Uptime: 100.00% Downtime: 0.00%
18/10/2021	Uptime: 98.76% Downtime: 1.24%
19/10/2021	Uptime: 99.87% Downtime: 0.13%
20/10/2021	Uptime: 100.00% Downtime: 0.00%
21/10/2021	Uptime: 100.00% Downtime: 0.00%
22/10/2021	Uptime: 100.00% Downtime: 0.00%
23/10/2021	Uptime: 100.00% Downtime: 0.00%
24/10/2021	Uptime: 100.00% Downtime: 0.00%
25/10/2021	Uptime: 100.00% Downtime: 0.00%
26/10/2021	Uptime: 100.00% Downtime: 0.00%
27/10/2021	Uptime: 100.00% Downtime: 0.00%
28/10/2021	Uptime: 99.02% Downtime: 0.98%
29/10/2021	Uptime: 68.13% Downtime: 31.87%
30/10/2021	Uptime: 100.00% Downtime: 0.00%
31/10/2021	Uptime: 100.00% Downtime: 0.00%
01/11/2021	Uptime: 100.00% Downtime: 0.00%
02/11/2021	Uptime: 100.00% Downtime: 0.00%
03/11/2021	Uptime: 100.00% Downtime: 0.00%
04/11/2021	Uptime: 100.00% Downtime: 0.00%
05/11/2021	Uptime: 100.00% Downtime: 0.00%

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06/11/2021	Uptime: 100.00% Downtime: 0.00%
07/11/2021	Uptime: 100.00% Downtime: 0.00%
08/11/2021	Uptime: 100.00% Downtime: 0.00%
09/11/2021	Uptime: 100.00% Downtime: 0.00%
10/11/2021	Uptime: 100.00% Downtime: 0.00%
11/11/2021	Uptime: 100.00% Downtime: 0.00%
12/11/2021	Uptime: 100.00% Downtime: 0.00%
13/11/2021	Uptime: 100.00% Downtime: 0.00%
14/11/2021	Uptime: 100.00% Downtime: 0.00%
15/11/2021	Uptime: 100.00% Downtime: 0.00%
16/11/2021	Uptime: 100.00% Downtime: 0.00%
17/11/2021	Uptime: 100.00% Downtime: 0.00%
18/11/2021	Uptime: 100.00% Downtime: 0.00%
19/11/2021	Uptime: 99.82% Downtime: 0.18%
20/11/2021	Uptime: 100.00% Downtime: 0.00%
21/11/2021	Uptime: 100.00% Downtime: 0.00%
22/11/2021	Uptime: 100.00% Downtime: 0.00%
23/11/2021	Uptime: 100.00% Downtime: 0.00%
24/11/2021	Uptime: 100.00% Downtime: 0.00%
25/11/2021	Uptime: 100.00% Downtime: 0.00%
26/11/2021	Uptime: 100.00% Downtime: 0.00%
27/11/2021	Uptime: 97.92% Downtime: 2.08%
28/11/2021	Uptime: 100.00% Downtime: 0.00%
29/11/2021	Uptime: 100.00% Downtime: 0.00%
30/11/2021	Uptime: 100.00% Downtime: 0.00%
01/12/2021	Uptime: 100.00% Downtime: 0.00%
02/12/2021	Uptime: 100.00% Downtime: 0.00%
03/12/2021	Uptime: 100.00% Downtime: 0.00%
04/12/2021	Uptime: 100.00% Downtime: 0.00%
05/12/2021	Uptime: 100.00% Downtime: 0.00%
06/12/2021	Uptime: 100.00% Downtime: 0.00%
07/12/2021	Uptime: 97.92% Downtime: 2.08%
08/12/2021	Uptime: 100.00% Downtime: 0.00%
09/12/2021	Uptime: 100.00% Downtime: 0.00%
10/12/2021	Uptime: 100.00% Downtime: 0.00%
11/12/2021	Uptime: 100.00% Downtime: 0.00%
12/12/2021	Uptime: 100.00% Downtime: 0.00%
13/12/2021	Uptime: 100.00% Downtime: 0.00%
14/12/2021	Uptime: 100.00% Downtime: 0.00%
15/12/2021	Uptime: 100.00% Downtime: 0.00%
16/12/2021	Uptime: 100.00% Downtime: 0.00%
17/12/2021	Uptime: 100.00% Downtime: 0.00%
18/12/2021	Uptime: 100.00% Downtime: 0.00%

19/12/2021	Uptime: 100.00% Downtime: 0.00%
20/12/2021	Uptime: 100.00% Downtime: 0.00%
21/12/2021	Uptime: 100.00% Downtime: 0.00%
22/12/2021	Uptime: 100.00% Downtime: 0.00%
23/12/2021	Uptime: 100.00% Downtime: 0.00%
24/12/2021	Uptime: 100.00% Downtime: 0.00%
25/12/2021	Uptime: 100.00% Downtime: 0.00%
26/12/2021	Uptime: 99.95% Downtime: 0.05%
27/12/2021	Uptime: 100.00% Downtime: 0.00%
28/12/2021	Uptime: 100.00% Downtime: 0.00%
29/12/2021	Uptime: 100.00% Downtime: 0.00%
30/12/2021	Uptime: 100.00% Downtime: 0.00%
31/12/2021	Uptime: 100.00% Downtime: 0.00%

## UP/DOWN TIME REPORT INTERNET BANKING I-B@NK

Date	Incidents
01/10/2021	Uptime: 100.00% Downtime: 0.00%
02/10/2021	Uptime: 100.00% Downtime: 0.00%
03/10/2021	Uptime: 100.00% Downtime: 0.00%
04/10/2021	Uptime: 100.00% Downtime: 0.00%
05/10/2021	Uptime: 100.00% Downtime: 0.00%
06/10/2021	Uptime: 100.00% Downtime: 0.00%
07/10/2021	Uptime: 100.00% Downtime: 0.00%
08/10/2021	Uptime: 100.00% Downtime: 0.00%
09/10/2021	Uptime: 100.00% Downtime: 0.00%
10/10/2021	Uptime: 100.00% Downtime: 0.00%
11/10/2021	Uptime: 100.00% Downtime: 0.00%
12/10/2021	Uptime: 99.88% Downtime: 0.12%
13/10/2021	Uptime: 100.00% Downtime: 0.00%
14/10/2021	Uptime: 100.00% Downtime: 0.00%
15/10/2021	Uptime: 100.00% Downtime: 0.00%
16/10/2021	Uptime: 100.00% Downtime: 0.00%
17/10/2021	Uptime: 100.00% Downtime: 0.00%
18/10/2021	Uptime: 100.00% Downtime: 0.00%
19/10/2021	Uptime: 100.00% Downtime: 0.00%
20/10/2021	Uptime: 100.00% Downtime: 0.00%
21/10/2021	Uptime: 99.89% Downtime: 0.11%
22/10/2021	Uptime: 100.00% Downtime: 0.00%
23/10/2021	Uptime: 100.00% Downtime: 0.00%
24/10/2021	Uptime: 100.00% Downtime: 0.00%
25/10/2021	Uptime: 100.00% Downtime: 0.00%

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26/10/2021	Uptime: 99.89% Downtime: 0.11%
27/10/2021	Uptime: 100.00% Downtime: 0.00%
28/10/2021	Uptime: 100.00% Downtime: 0.00%
29/10/2021	Uptime: 100.00% Downtime: 0.00%
30/10/2021	Uptime: 100.00% Downtime: 0.00%
31/10/2021	Uptime: 100.00% Downtime: 0.00%
01/11/2021	Uptime: 100.00% Downtime: 0.00%
02/11/2021	Uptime: 100.00% Downtime: 0.00%
03/11/2021	Uptime: 100.00% Downtime: 0.00%
04/11/2021	Uptime: 100.00% Downtime: 0.00%
05/11/2021	Uptime: 100.00% Downtime: 0.00%
06/11/2021	Uptime: 100.00% Downtime: 0.00%
07/11/2021	Uptime: 100.00% Downtime: 0.00%
08/11/2021	Uptime: 100.00% Downtime: 0.00%
09/11/2021	Uptime: 100.00% Downtime: 0.00%
10/11/2021	Uptime: 99.88% Downtime: 0.12%
11/11/2021	Uptime: 100.00% Downtime: 0.00%
12/11/2021	Uptime: 100.00% Downtime: 0.00%
13/11/2021	Uptime: 100.00% Downtime: 0.00%
14/11/2021	Uptime: 100.00% Downtime: 0.00%
15/11/2021	Uptime: 95.83% Downtime: 4.17%
16/11/2021	Uptime: 100.00% Downtime: 0.00%
17/11/2021	Uptime: 100.00% Downtime: 0.00%
18/11/2021	Uptime: 100.00% Downtime: 0.00%
19/11/2021	Uptime: 100.00% Downtime: 0.00%
20/11/2021	Uptime: 100.00% Downtime: 0.00%
21/11/2021	Uptime: 100.00% Downtime: 0.00%
22/11/2021	Uptime: 100.00% Downtime: 0.00%
23/11/2021	Uptime: 100.00% Downtime: 0.00%
24/11/2021	Uptime: 100.00% Downtime: 0.00%
25/11/2021	Uptime: 99.89% Downtime: 0.11%
26/11/2021	Uptime: 100.00% Downtime: 0.00%
27/11/2021	Uptime: 100.00% Downtime: 0.00%
28/11/2021	Uptime: 100.00% Downtime: 0.00%
29/11/2021	Uptime: 100.00% Downtime: 0.00%
30/11/2021	Uptime: 99.88% Downtime: 0.12%
01/12/2021	Uptime: 100.00% Downtime: 0.00%
02/12/2021	Uptime: 100.00% Downtime: 0.00%
03/12/2021	Uptime: 100.00% Downtime: 0.00%
04/12/2021	Uptime: 100.00% Downtime: 0.00%
05/12/2021	Uptime: 100.00% Downtime: 0.00%
06/12/2021	Uptime: 99.13% Downtime: 0.87%
07/12/2021	Uptime: 99.88% Downtime: 0.12%

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08/12/2021	Uptime: 100.00% Downtime: 0.00%
09/12/2021	Uptime: 99.27% Downtime: 0.73%
10/12/2021	Uptime: 100.00% Downtime: 0.00%
11/12/2021	Uptime: 100.00% Downtime: 0.00%
12/12/2021	Uptime: 99.89% Downtime: 0.11%
13/12/2021	Uptime: 100.00% Downtime: 0.00%
14/12/2021	Uptime: 100.00% Downtime: 0.00%
15/12/2021	Uptime: 99.89% Downtime: 0.11%
16/12/2021	Uptime: 100.00% Downtime: 0.00%
17/12/2021	Uptime: 99.88% Downtime: 0.12%
18/12/2021	Uptime: 100.00% Downtime: 0.00%
19/12/2021	Uptime: 100.00% Downtime: 0.00%
20/12/2021	Uptime: 99.88% Downtime: 0.12%
21/12/2021	Uptime: 99.89% Downtime: 0.11%
22/12/2021	Uptime: 100.00% Downtime: 0.00%
23/12/2021	Uptime: 100.00% Downtime: 0.00%
24/12/2021	Uptime: 100.00% Downtime: 0.00%
25/12/2021	Uptime: 100.00% Downtime: 0.00%
26/12/2021	Uptime: 93.26% Downtime: 6.74%
27/12/2021	Uptime: 100.00% Downtime: 0.00%
28/12/2021	Uptime: 100.00% Downtime: 0.00%
29/12/2021	Uptime: 100.00% Downtime: 0.00%
30/12/2021	Uptime: 100.00% Downtime: 0.00%
31/12/2021	Uptime: 100.00% Downtime: 0.00%

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# DAILY ERROR RESPONSE RATES

## ERROR RATE - API GATEWAY

Date	Error Rate
01/10/2021	0
02/10/2021	0
03/10/2021	0
04/10/2021	0
05/10/2021	0
06/10/2021	0
07/10/2021	0
08/10/2021	0
09/10/2021	0
10/10/2021	0
11/10/2021	0
12/10/2021	0
13/10/2021	0
14/10/2021	0
15/10/2021	0
16/10/2021	0
17/10/2021	0
18/10/2021	0
19/10/2021	0
20/10/2021	0
21/10/2021	0
22/10/2021	0
23/10/2021	0
24/10/2021	0
25/10/2021	0
26/10/2021	0
27/10/2021	0
28/10/2021	0
29/10/2021	0
30/10/2021	0
31/10/2021	0
01/11/2021	0
02/11/2021	0
03/11/2021	0
04/11/2021	0
05/11/2021	0
06/11/2021	0
07/11/2021	0

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08/11/2021	0
09/11/2021	0
10/11/2021	0
11/11/2021	0
12/11/2021	0
13/11/2021	0
14/11/2021	0
15/11/2021	0
16/11/2021	0
17/11/2021	0
18/11/2021	0
19/11/2021	0
20/11/2021	0
21/11/2021	0
22/11/2021	0
23/11/2021	0
24/11/2021	0
25/11/2021	0
26/11/2021	0
27/11/2021	0
28/11/2021	0
29/11/2021	0
30/11/2021	0
01/12/2021	0
02/12/2021	0
03/12/2021	0
04/12/2021	0
05/12/2021	0
06/12/2021	0
07/12/2021	0
08/12/2021	0
09/12/2021	0
10/12/2021	0
11/12/2021	0
12/12/2021	0
13/12/2021	0
14/12/2021	0
15/12/2021	0
16/12/2021	0
17/12/2021	0
18/12/2021	0
19/12/2021	0
20/12/2021	0



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21/12/2021	0
22/12/2021	0
23/12/2021	0
24/12/2021	0
25/12/2021	0
26/12/2021	0
27/12/2021	0
28/12/2021	0
29/12/2021	0
30/12/2021	0
31/12/2021	0

## **ERROR RATE - INTERNET BANKING I-B@NK**

<b>Date</b>	<b>Error Rate</b>
01/10/2021	0
02/10/2021	0
03/10/2021	0
04/10/2021	0
05/10/2021	0
06/10/2021	0
07/10/2021	0
08/10/2021	0
09/10/2021	0
10/10/2021	0
11/10/2021	0
12/10/2021	0
13/10/2021	0
14/10/2021	0
15/10/2021	0
16/10/2021	0
17/10/2021	0
18/10/2021	0
19/10/2021	0
20/10/2021	0
21/10/2021	0
22/10/2021	0
23/10/2021	0
24/10/2021	0
25/10/2021	0
26/10/2021	0
27/10/2021	0

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28/10/2021	0
29/10/2021	0
30/10/2021	0
31/10/2021	0
01/11/2021	0
02/11/2021	0
03/11/2021	0
04/11/2021	0
05/11/2021	0
06/11/2021	0
07/11/2021	0
08/11/2021	0
09/11/2021	0
10/11/2021	0
11/11/2021	0
12/11/2021	0
13/11/2021	0
14/11/2021	0
15/11/2021	0
16/11/2021	0
17/11/2021	0
18/11/2021	0
19/11/2021	0
20/11/2021	0
21/11/2021	0
22/11/2021	0
23/11/2021	0
24/11/2021	0
25/11/2021	0
26/11/2021	0
27/11/2021	0
28/11/2021	0
29/11/2021	0
30/11/2021	0
01/12/2021	0
02/12/2021	0
03/12/2021	0
04/12/2021	0
05/12/2021	0
06/12/2021	0
07/12/2021	0
08/12/2021	0
09/12/2021	0

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10/12/2021	0
11/12/2021	0
12/12/2021	0
13/12/2021	0
14/12/2021	0
15/12/2021	0
16/12/2021	0
17/12/2021	0
18/12/2021	0
19/12/2021	0
20/12/2021	0
21/12/2021	0
22/12/2021	0
23/12/2021	0
24/12/2021	0
25/12/2021	0
26/12/2021	0
27/12/2021	0
28/12/2021	0
29/12/2021	0
30/12/2021	0
31/12/2021	0

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## SYSTEM METRICS

### AVERAGE API CALLS - API GATEWAY

Date	Average response time
01/11/2021	11787 ms
02/11/2021	15143 ms
08/11/2021	16584 ms
16/11/2021	10302 ms

### AVERAGE API CALLS - INTERNET BANKING I-B@NK

Date	Average response time
01/10/2021	1449 ms
02/10/2021	789 ms
04/10/2021	1221 ms
05/10/2021	1374 ms
06/10/2021	1294 ms
07/10/2021	1353 ms
08/10/2021	1336 ms
09/10/2021	774 ms
10/10/2021	831 ms
11/10/2021	1312 ms
12/10/2021	1263 ms
13/10/2021	1268 ms
14/10/2021	1303 ms
15/10/2021	2877 ms
16/10/2021	912 ms
18/10/2021	1199 ms
19/10/2021	1263 ms
20/10/2021	1318 ms
21/10/2021	1249 ms
22/10/2021	1580 ms
23/10/2021	783 ms
24/10/2021	740 ms
25/10/2021	2056 ms
26/10/2021	1244 ms
27/10/2021	1262 ms
28/10/2021	1261 ms
29/10/2021	1448 ms
30/10/2021	757 ms
31/10/2021	721 ms
01/11/2021	1347 ms

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02/11/2021	1233 ms
03/11/2021	1300 ms
04/11/2021	1309 ms
05/11/2021	1202 ms
06/11/2021	817 ms
08/11/2021	1477 ms
09/11/2021	1268 ms
10/11/2021	1254 ms
11/11/2021	1265 ms
12/11/2021	1236 ms
13/11/2021	774 ms
14/11/2021	787 ms
15/11/2021	1269 ms
16/11/2021	1287 ms
17/11/2021	1275 ms
18/11/2021	1256 ms
19/11/2021	1214 ms
20/11/2021	848 ms
22/11/2021	1267 ms
23/11/2021	1261 ms
24/11/2021	1304 ms
25/11/2021	1247 ms
26/11/2021	1290 ms
27/11/2021	984 ms
29/11/2021	1244 ms
30/11/2021	799 ms
01/12/2021	770 ms
02/12/2021	1353 ms
03/12/2021	1306 ms
04/12/2021	735 ms
05/12/2021	622 ms
06/12/2021	1381 ms
07/12/2021	1344 ms
08/12/2021	1353 ms
09/12/2021	1303 ms
10/12/2021	1313 ms
11/12/2021	760 ms
12/12/2021	702 ms
13/12/2021	1297 ms
14/12/2021	2195 ms
15/12/2021	2350 ms
16/12/2021	1291 ms
17/12/2021	4301 ms

18/12/2021	839 ms
19/12/2021	794 ms
20/12/2021	1369 ms
21/12/2021	1370 ms
22/12/2021	1334 ms
23/12/2021	1306 ms
24/12/2021	1056 ms
25/12/2021	860 ms
26/12/2021	692 ms
27/12/2021	1087 ms
28/12/2021	1142 ms
29/12/2021	1229 ms
30/12/2021	1145 ms
31/12/2021	1055 ms

## AVERAGE API CALLS - FCS API GATEWAY

Date	Average response time
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## AVERAGE API CALLS - FCS INTERNET BANKING I-B@NK

Date	Average response time
01/10/2021	4012 ms
02/10/2021	14122 ms
04/10/2021	4987 ms
05/10/2021	3026 ms
06/10/2021	3853 ms
07/10/2021	4199 ms
08/10/2021	6187 ms
09/10/2021	2294 ms
10/10/2021	934 ms
11/10/2021	5336 ms
12/10/2021	4453 ms
13/10/2021	2786 ms
14/10/2021	6354 ms
15/10/2021	4384 ms
16/10/2021	8557 ms
18/10/2021	4771 ms
19/10/2021	6270 ms
20/10/2021	3397 ms
21/10/2021	3569 ms
22/10/2021	5499 ms

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23/10/2021	605 ms
24/10/2021	100 ms
25/10/2021	4282 ms
26/10/2021	5167 ms
27/10/2021	5274 ms
28/10/2021	5226 ms
29/10/2021	4272 ms
30/10/2021	4599 ms
31/10/2021	8813 ms
01/11/2021	4061 ms
02/11/2021	5581 ms
03/11/2021	6027 ms
04/11/2021	4870 ms
05/11/2021	4395 ms
06/11/2021	3130 ms
08/11/2021	4530 ms
09/11/2021	3796 ms
10/11/2021	2363 ms
11/11/2021	4121 ms
12/11/2021	4172 ms
13/11/2021	3975 ms
14/11/2021	1345 ms
15/11/2021	4157 ms
16/11/2021	3562 ms
17/11/2021	6438 ms
18/11/2021	4655 ms
19/11/2021	4206 ms
20/11/2021	7980 ms
22/11/2021	3143 ms
23/11/2021	3624 ms
24/11/2021	4551 ms
25/11/2021	6949 ms
26/11/2021	4285 ms
27/11/2021	9972 ms
29/11/2021	5096 ms
30/11/2021	3764 ms
01/12/2021	2645 ms
02/12/2021	3198 ms
03/12/2021	5821 ms
04/12/2021	1611 ms
05/12/2021	318 ms
06/12/2021	3561 ms
07/12/2021	5375 ms

08/12/2021	4774 ms
09/12/2021	4742 ms
10/12/2021	2838 ms
11/12/2021	1304 ms
12/12/2021	4793 ms
13/12/2021	5250 ms
14/12/2021	2895 ms
15/12/2021	6801 ms
16/12/2021	2718 ms
17/12/2021	3540 ms
18/12/2021	1139 ms
19/12/2021	438 ms
20/12/2021	4765 ms
21/12/2021	3989 ms
22/12/2021	3424 ms
23/12/2021	7562 ms
24/12/2021	3923 ms
25/12/2021	1081 ms
26/12/2021	1876 ms
27/12/2021	5985 ms
28/12/2021	5722 ms
29/12/2021	3495 ms
30/12/2021	4503 ms
31/12/2021	5298 ms

## AVERAGE API CALLS - AIS API GATEWAY

Date	Average response time
01/11/2021	11787 ms
02/11/2021	15143 ms
08/11/2021	16584 ms
16/11/2021	10302 ms

## AVERAGE API CALLS - AIS INTERNET BANKING I-B@NK

Date	Average response time
01/10/2021	1357 ms
02/10/2021	643 ms
03/10/2021	556 ms
04/10/2021	1055 ms
05/10/2021	1077 ms
06/10/2021	1163 ms



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07/10/2021	1257 ms
08/10/2021	1144 ms
09/10/2021	598 ms
10/10/2021	655 ms
11/10/2021	1168 ms
12/10/2021	1106 ms
13/10/2021	1147 ms
14/10/2021	1155 ms
15/10/2021	1082 ms
16/10/2021	755 ms
17/10/2021	481 ms
18/10/2021	1055 ms
19/10/2021	1134 ms
20/10/2021	1217 ms
21/10/2021	1073 ms
22/10/2021	1226 ms
23/10/2021	593 ms
24/10/2021	466 ms
25/10/2021	1030 ms
26/10/2021	1088 ms
27/10/2021	1148 ms
28/10/2021	1150 ms
29/10/2021	1097 ms
30/10/2021	567 ms
31/10/2021	497 ms
01/11/2021	1240 ms
02/11/2021	1083 ms
03/11/2021	1129 ms
04/11/2021	1209 ms
05/11/2021	1015 ms
06/11/2021	599 ms
07/11/2021	524 ms
08/11/2021	1405 ms
09/11/2021	1119 ms
10/11/2021	1048 ms
11/11/2021	1072 ms
12/11/2021	1046 ms
13/11/2021	553 ms
14/11/2021	561 ms
15/11/2021	915 ms
16/11/2021	1024 ms
17/11/2021	1146 ms
18/11/2021	1131 ms

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19/11/2021	1069 ms
20/11/2021	752 ms
21/11/2021	714 ms
22/11/2021	1085 ms
23/11/2021	1127 ms
24/11/2021	1100 ms
25/11/2021	1001 ms
26/11/2021	1079 ms
27/11/2021	851 ms
28/11/2021	529 ms
29/11/2021	981 ms
30/11/2021	623 ms
01/12/2021	598 ms
02/12/2021	1135 ms
03/12/2021	1048 ms
04/12/2021	531 ms
05/12/2021	435 ms
06/12/2021	1017 ms
07/12/2021	1128 ms
08/12/2021	1174 ms
09/12/2021	1135 ms
10/12/2021	1118 ms
11/12/2021	578 ms
12/12/2021	468 ms
13/12/2021	1030 ms
14/12/2021	1066 ms
15/12/2021	1043 ms
16/12/2021	1063 ms
17/12/2021	1017 ms
18/12/2021	652 ms
19/12/2021	546 ms
20/12/2021	1072 ms
21/12/2021	1109 ms
22/12/2021	1062 ms
23/12/2021	1058 ms
24/12/2021	853 ms
25/12/2021	728 ms
26/12/2021	501 ms
27/12/2021	923 ms
28/12/2021	965 ms
29/12/2021	1091 ms
30/12/2021	988 ms
31/12/2021	922 ms

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## AVERAGE API CALLS - PIS API GATEWAY

Date	Average response time
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## AVERAGE API CALLS - PIS INTERNET BANKING I-B@NK

Date	Average response time
01/10/2021	1531 ms
02/10/2021	1008 ms
03/10/2021	997 ms
04/10/2021	1355 ms
05/10/2021	1607 ms
06/10/2021	1404 ms
07/10/2021	1427 ms
08/10/2021	1465 ms
09/10/2021	1006 ms
10/10/2021	1055 ms
11/10/2021	1422 ms
12/10/2021	1385 ms
13/10/2021	1366 ms
14/10/2021	1410 ms
15/10/2021	4231 ms
16/10/2021	1089 ms
17/10/2021	1056 ms
18/10/2021	1319 ms
19/10/2021	1355 ms
20/10/2021	1390 ms
21/10/2021	1386 ms
22/10/2021	1836 ms
23/10/2021	1018 ms
24/10/2021	1046 ms
25/10/2021	2809 ms
26/10/2021	1366 ms
27/10/2021	1345 ms
28/10/2021	1343 ms
29/10/2021	1709 ms
30/10/2021	1007 ms
31/10/2021	1021 ms
01/11/2021	1445 ms
02/11/2021	1361 ms
03/11/2021	1435 ms
04/11/2021	1377 ms

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05/11/2021	1354 ms
06/11/2021	1079 ms
07/11/2021	1045 ms
08/11/2021	1541 ms
09/11/2021	1382 ms
10/11/2021	1407 ms
11/11/2021	1405 ms
12/11/2021	1389 ms
13/11/2021	1067 ms
14/11/2021	1037 ms
15/11/2021	1591 ms
16/11/2021	1497 ms
17/11/2021	1371 ms
18/11/2021	1348 ms
19/11/2021	1326 ms
20/11/2021	980 ms
21/11/2021	1106 ms
22/11/2021	1415 ms
23/11/2021	1365 ms
24/11/2021	1452 ms
25/11/2021	1425 ms
26/11/2021	1443 ms
27/11/2021	1160 ms
28/11/2021	1049 ms
29/11/2021	1475 ms
30/11/2021	1058 ms
01/12/2021	1007 ms
02/12/2021	1537 ms
03/12/2021	1507 ms
04/12/2021	1025 ms
05/12/2021	899 ms
06/12/2021	1677 ms
07/12/2021	1517 ms
08/12/2021	1506 ms
09/12/2021	1426 ms
10/12/2021	1465 ms
11/12/2021	1014 ms
12/12/2021	997 ms
13/12/2021	1516 ms
14/12/2021	3102 ms
15/12/2021	3348 ms
16/12/2021	1468 ms
17/12/2021	6916 ms

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18/12/2021	1075 ms
19/12/2021	1074 ms
20/12/2021	1592 ms
21/12/2021	1554 ms
22/12/2021	1516 ms
23/12/2021	1485 ms
24/12/2021	1271 ms
25/12/2021	1067 ms
26/12/2021	987 ms
27/12/2021	1259 ms
28/12/2021	1298 ms
29/12/2021	1336 ms
30/12/2021	1289 ms
31/12/2021	1209 ms